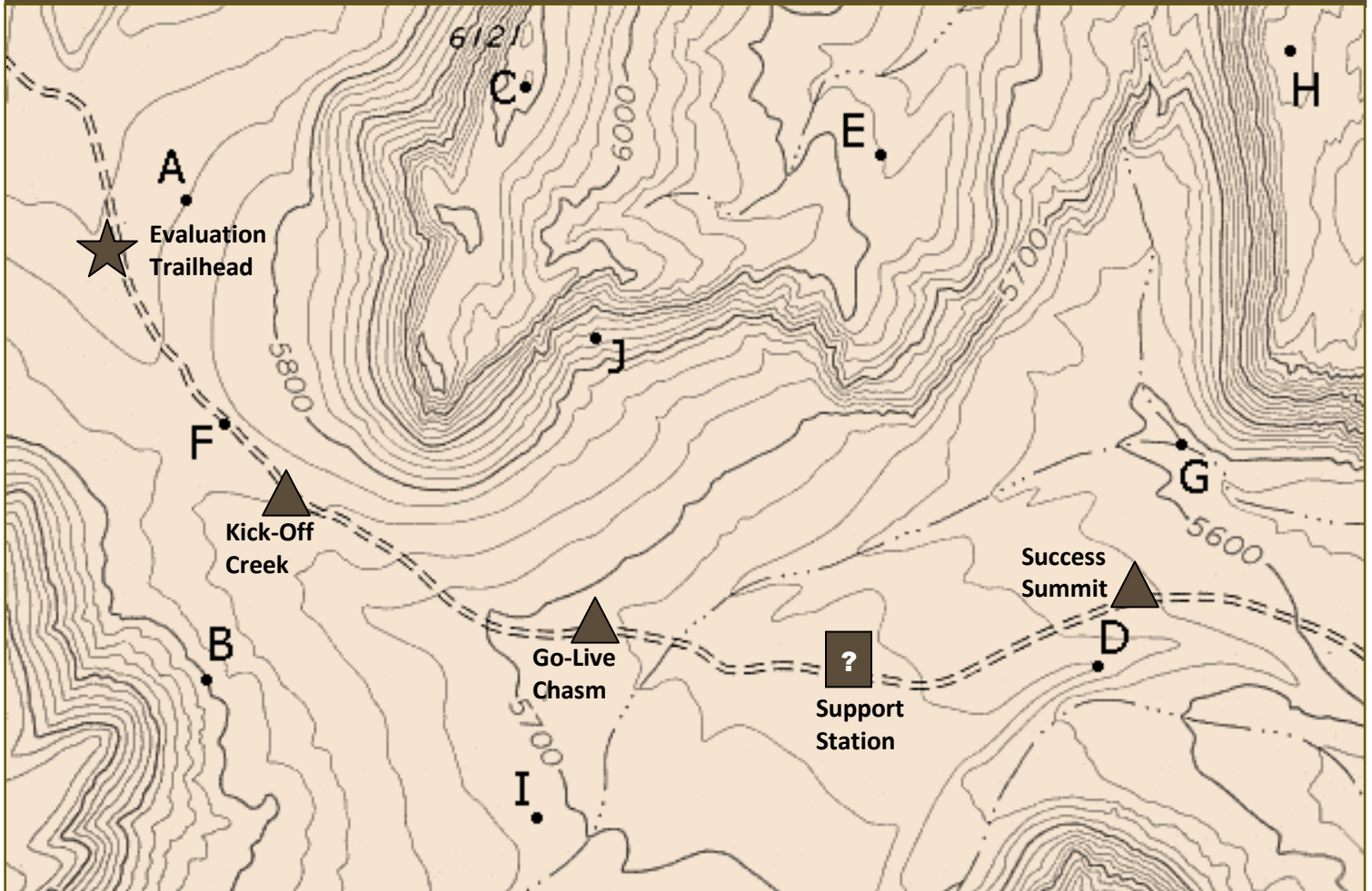




the e2b tek technologies experience



*your success lies not in the products you buy,
but in the partners you choose*

thank you

Thank you for considering e2b technologies as your partner of choice. We value every relationship and strive to exceed customer expectations in all aspects of our business – sales, consulting, engineering, support, and finance.



Perhaps that's why the majority of our teammates have worked with us across two decades.

We are very proud of our team but we are even more proud of the success we've shared with our customers as they've grown through implementations to fully utilize their business systems to effectively manage and grow their own businesses in an unpredictable, global economy.

On behalf of our entire team, I'd like to extend to you an invitation to visit or to contact us to learn more about our company and our people because we feel very strongly that it's the people that make the difference, not the products you choose or the technologies they support.

-Bill Henslee
President

our history

e2b technologies was founded in 2001 by several former Sage Software and Haitek Solutions employees but traces its roots to the original company - Haitek Solutions. Haitek was formed in the early 1990s as a software development and business applications reseller. Back then we developed business basic applications primarily for Unix.

In 1996 we saw an opportunity to redevelop our Shop-IV manufacturing software on a modern Windows platform leveraging Microsoft Visual Basic and Microsoft SQL Server technologies with Sage MAS 500 for core accounting and distribution. We partnered with Sage just as they released their distribution modules for Sage MAS 500 (then called Acuity Financials) and subsequently introduced Envision ERP through the Sage channel. Sage wholly-acquired Haitek Solutions and Envision ERP in March 2001. Envision ERP became the eight manufacturing modules that are still available today for Sage MAS 500

e2b technologies was formed after the Sage acquisition because we saw a need to continue providing business applications and services to our customers. Through the past decade we've experienced steady growth through development and sales of our Anytime Collect and e2b 500 products, launching Anytime Assets, and adding many new enterprise resources planning and service customers.

We've grown beyond our Sage MAS 500 heritage to offer multiple ERP solutions from Sage Software, Epicor Software, SAP, and SingleSource Systems. We've also expanded to provide an extended portfolio of products including Customer Relationship Management (CRM), Human Resources Management (HRMS), Warehouse Management Systems (WMS), and other integrated business applications.

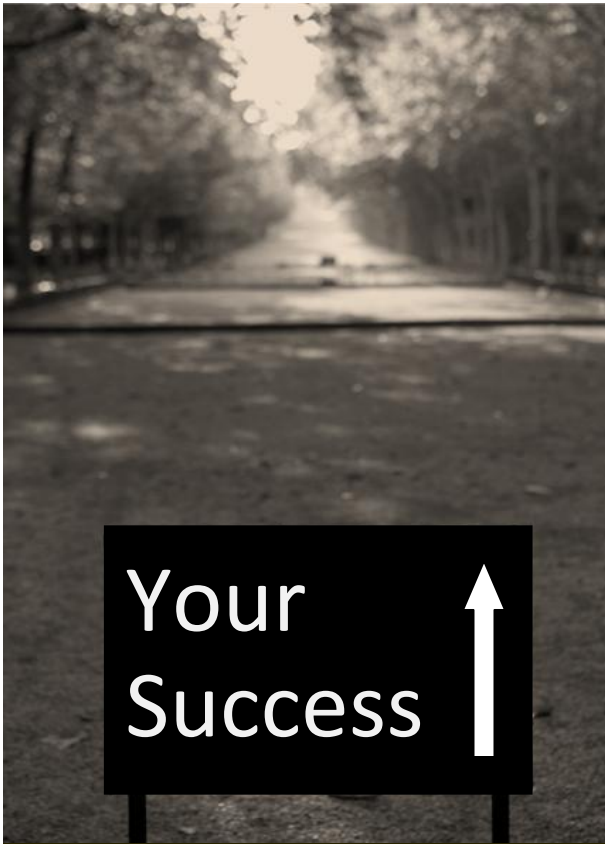
It's been a long and enjoyable journey – one that we've shared with many close friends we've grown to know through our business associations. We look forward to forging new relationships and continuing help companies realize their potential and to achieve their business objectives.



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the e2b teknolojies experience

Purchasing and implementing business applications can be an adventure – exciting and rewarding but fraught with misguided steps and challenging ascents. Like a hiker choosing a trail – you have many great business applications available to you – each with their own risks and rewards but each great in their own respect. What truly differentiates one business solution from another is the partner you choose for the journey – someone you can trust and count on to help you to the summit.

e2b teknolojies traces our roots back more than two decades and across multiple business applications. We've helped hundreds of small and large companies in many diverse industries cross the chasm to a breathtaking view of where your business is heading. Companies choose e2b because, like a seasoned park ranger, we know the trail well and have the right gear to assure a safe and successful trek to your destination.

Our staff includes only senior consultants, software engineers, project managers, and support technicians with an average of ten years experience guiding our customers as they navigate their way through sometimes very difficult terrain.

We specialize in three primary areas – manufacturing, wholesale distribution, and business service applications and represent complimentary products to provide our customers with gear they need to win in today's highly-competitive, global economy.

Gear Checklist

ERP – Enterprise Resources Planning

- Discrete Manufacturing
- Process Manufacturing
- Professional Services Automation
- Service Management
- Wholesale Distribution
- Business Services

Integrated Solutions

- APS – Advanced Planning & Scheduling
- CRM – Customer Relationship Management
- EAM – Enterprise Asset Management
- EDI – Electronic Data Interchange
- ECM – Enterprise Content Management
- EPM – Enterprise Performance Management
- FSC – Financial Supply Chain
- HCM – Human Capital Management
- PLM – Product Lifecycle Management
- CCM – Credit & Collections Management
- SCM – Supply Chain Management
- WMS – Warehouse Management Systems

the journey begins

where do you want to go and how do you want to get there?

Some companies know where they want to go with their business and they may even know how they want to get to their final destination. But many companies have no idea where they're at today and need a trusted and experienced guide to help them find their way. The e2b experience begins by identifying your destination and the preferred route to reach it. It culminates as we mark waypoints – all the time keeping a focus on our destination and the pace we need to set to reach our destination on time.

e2b understands that each customer is different and the journey we take together will depend on your specific needs. As such, we provide several options along the way so that you can choose the path that's the right pace for you.

The path you choose is completely up to you. So pack your bags and let's hit the trail.



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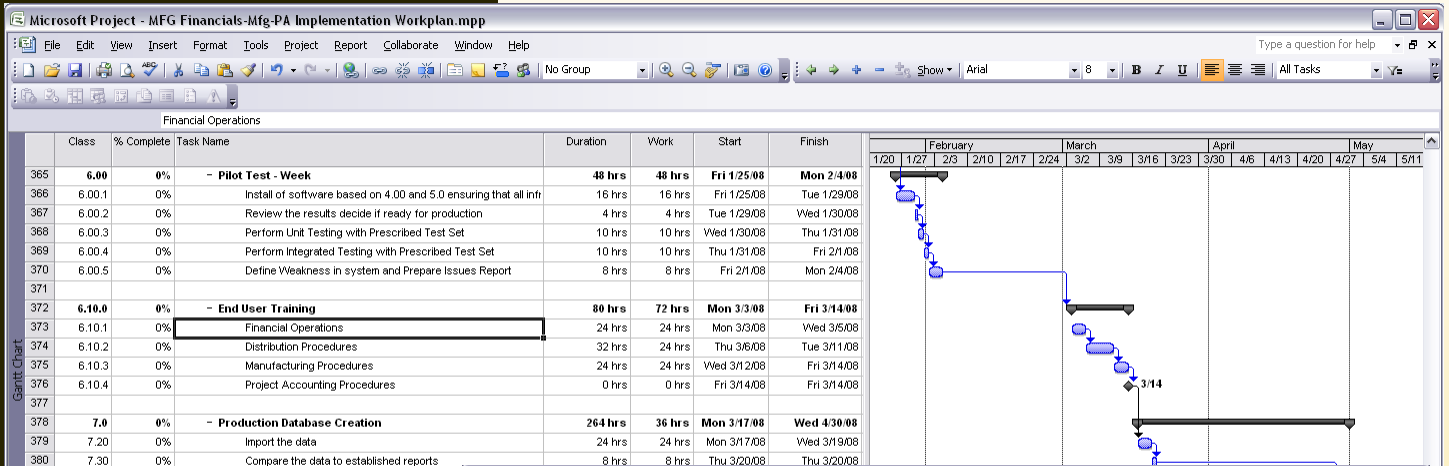


empowering you with knowledge

An experienced guide can get you to the top of a mountain faster and safer than you can by yourself. Our project managers keep you on the trail and set the pace for your implementation projects. Project managers coordinate resource schedules and keep the project on track via periodic status meetings with your team and e2b consulting resources.

We only employ seasoned consultants trained by the software publishers on each of the products we represent. Consultants have an average of more than 10 years ERP and business application implementation experience across countless industries. Companies choose e2b tek technologies because they cannot afford to fail in their ERP implementations.

We plan each implementation down to the last detail like an experienced hiker would plan for a week-long excursion. Project plans are mapped out using Microsoft Projects and managed through our implementation portal where everyone can see assigned tasks, project status, and task schedules.



e2bsoft software Cignys Workspace

customer portal calibration add-ons **support** reseller account info vendor

Customer Portal > support portal > Cignys Workspace > Tasks

Use the Tasks list to keep track of work that you or your team needs to do.

Title	Assignee
Kick Off Meeting	Beth R...
Extract Chart of Accounts From Mapics	John H...
Finalize Chart of Accounts	John H...
GL Account Categories	John H...
Default G/L Accounts - John Hutchinson	John H...
Sample of all Financial Reports - John Hutchinson	John H...

Calendar: February 2010

Go Live & Support (Wraparound Weekend)

Bruce Combs On Site

System Go Live

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Implementation & Consulting

I am writing to tell you how impressed I am with what e2b teknolojies has done for us in the last few weeks.

- *They have cleaned up our database issues that were caused by a previous reseller – this after we had paid another reseller to “correct” what was done.*
- *Within an extremely short time they determined the problem with our Short Stock Report. It turned out to be a 30 second fix and I think less than an hour was spent determining the cause of the negative inventory showing on our Short Stock Report.*
- *They have identified and have a fix that is being tested right now on the Integrity Check that runs every night. This utility had failed continuously for almost a year and no-one was able to get it working.*
- *Upon their initial review of our system they identified issues that we have had for years, and fixed them in record time.*

I could spend hours telling you all the things that have been corrected, and in such a short time, and with minimal business interruption, but I don’t have the time and don’t want to bore you with the details. All I can say is to quote what our IT department said to me today, “They are fixing things so fast, we can’t keep track of all they have done, let alone keep up with all the fixes they have made!”

I have had employees tell me how much better the system is running since these fixes have been made. Instead of 6 screens, they can do their work using only 2 screens – because it is now working the way it should have been all along!

-Fastco Industries



charting your course – implementation strategies

Similar to the evaluation process, companies have different needs when it comes to implementing business applications. e2b teknolojies will be there to support your implementation team. There are three implementation options that are available to customers. Each of these provides a basic framework for the implementation and may be customized depending on your specific needs.

QuickStart

- Customer Self-Implementation
- e2b technical and consulting assistance as-needed
- Typically 75-100% of Product SLP

Team

- Collaborative Implementation
- e2b project management, consulting, and technical assistance throughout
- Typically 100-150% of Product SLP

Turnkey

- Limited customer participation
- Extensive e2b project management, consulting and technical assistance
- Typically 150-200% of Product SLP

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crossing the chasm – engineering services

As an independent reseller, we can sell just about any business application that we want to represent. That's why we selected three of the leading enterprise resources planning products available for manufacturers, wholesale distributors, and business service companies.

However, very few companies find a perfect business solution that supports all of their critical requirements out-of-the-box without customizations. Our experience shows that most customers are lucky to find a solution that meets 80-90% of their needs. So what do you do to cover the remaining 10-20%? Some companies change their business processes, implement timely, manual work-arounds, or worse still – simply ignore the problems.

best practices in engineering and design

e2b tekologies has one of the largest and most experienced engineering teams of any business application partner in the Great Lakes region. With an average of nearly 20 years of development experience, our engineers have worked with major software publishers including Sage Software, Oracle (Datalogix), SAP, MAI Systems, Misys, and Thoroughbred Software (to name just a few).

We have made significant financial investments in our virtualized development environment which includes dedicated development servers, daily back-ups, disaster recovery procedures, and source safe to control changes made to customer applications.

ERP Development

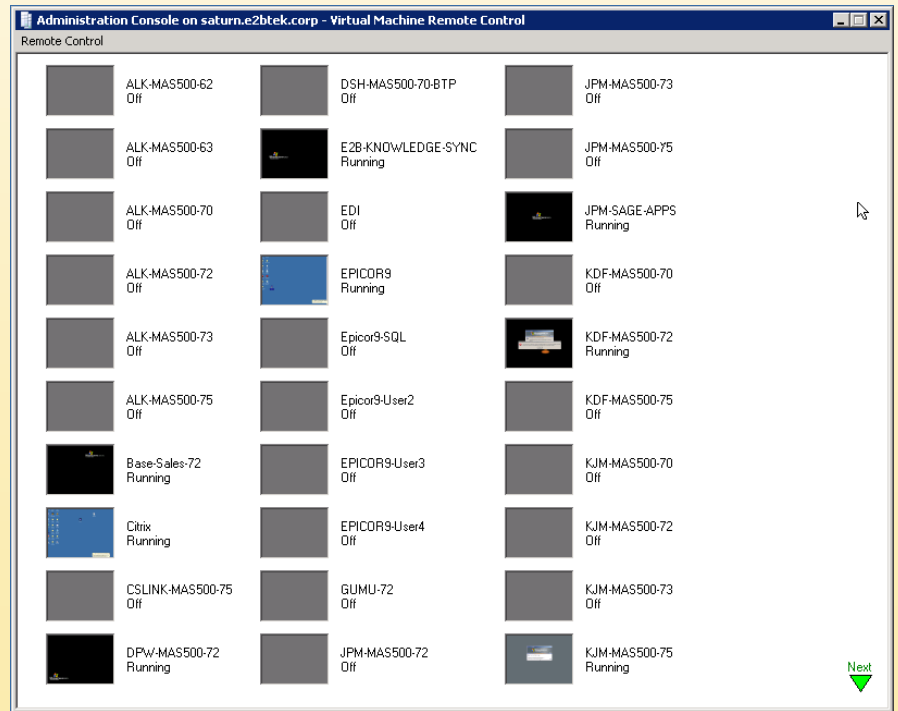
- Sage MAS 500 ERP
- Epicor 9 ERP
- SAP Business ByDesign
- SingleSource SM-Plus Enterprise

Migration & Integration

- Legacy data migration / import
- Data cleansing and validation
- Custom integrations to existing business applications

Technical Expertise

- Microsoft .NET
- Microsoft Visual Basic
- Microsoft SQL Server
- Microsoft SharePoint
- Microsoft Silverlight
- ASP.NET & HTML
- Java, C, C++
- Ajax
- Cobol
- Business Basic



One of many e2b tekologies virtualized development servers used for custom programming, quality assurance testing, and customer support.

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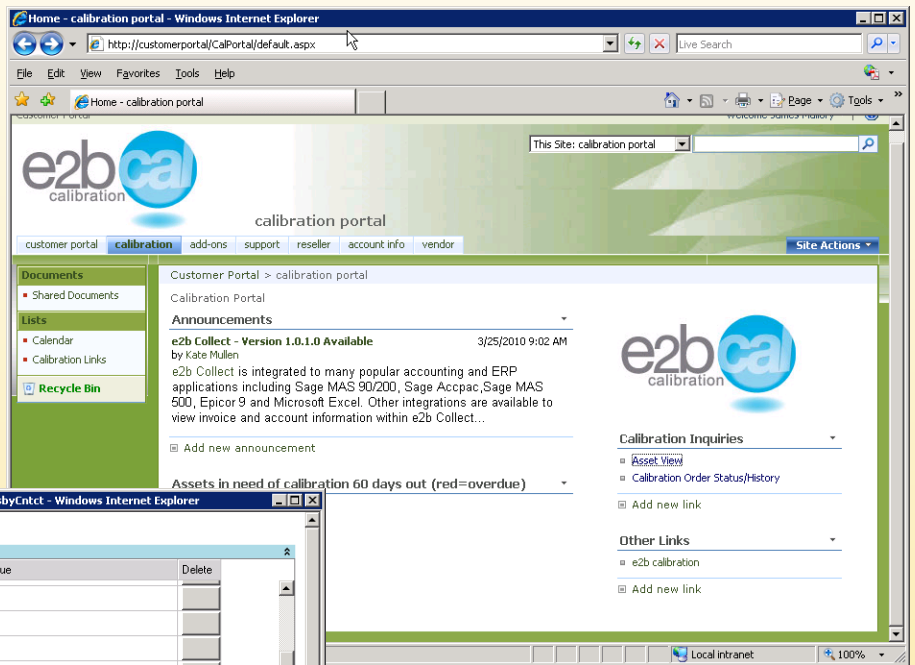
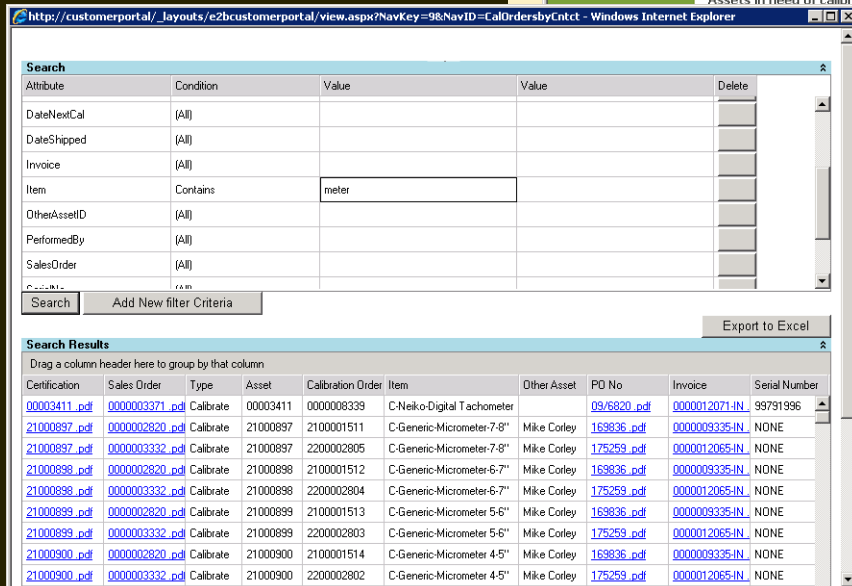


securing your source code

Optional source code escrow services are available providing you with the assurance that your investment in custom programming is protected and portable to other service providers. Maintenance and support plans are available for larger customization projects so that you can rest assured that your system is fully supported and maintained for future versions and database and operating system technologies.

project definition and fees

Projects are billed either on a time and material basis or fix-bid basis. All projects require sign-off on a statement of work detailing the scope of the custom programming project. With larger projects, we provide functional designs which are reviewed and approved by your team to ensure that the modifications are exactly what you're expecting. Further, all engineering projects – large and small – are tested by our quality assurance department before they are delivered to you for installation on your test or production system.

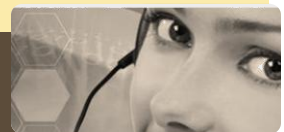



Certification	Sales Order	Type	Asset	Calibration Order	Item	Other Asset	PO No	Invoice	Serial Number
00003411.pdf	0000003371.pdf	Calibrate	00003411	0000008339	C-Neiko-Digital Tachometer		09/6820.pdf	0000012071.JN	99791996
21000897.pdf	0000002820.pdf	Calibrate	21000897	2100001511	C-Genetic-Micrometer-7.8"	Mike Corley	169836.pdf	0000009335.JN	NONE
21000897.pdf	0000003332.pdf	Calibrate	21000897	2200002805	C-Genetic-Micrometer-7.8"	Mike Corley	175259.pdf	0000012065.JN	NONE
21000898.pdf	0000002820.pdf	Calibrate	21000898	2100001512	C-Genetic-Micrometer-6.7"	Mike Corley	169836.pdf	0000009335.JN	NONE
21000898.pdf	0000003332.pdf	Calibrate	21000898	2200002804	C-Genetic-Micrometer-6.7"	Mike Corley	175259.pdf	0000012065.JN	NONE
21000899.pdf	0000002820.pdf	Calibrate	21000899	2100001513	C-Genetic-Micrometer-5.6"	Mike Corley	169836.pdf	0000009335.JN	NONE
21000899.pdf	0000003332.pdf	Calibrate	21000899	2200002803	C-Genetic-Micrometer-5.6"	Mike Corley	175259.pdf	0000012065.JN	NONE
21000900.pdf	0000002820.pdf	Calibrate	21000900	2100001514	C-Genetic-Micrometer-4.5"	Mike Corley	169836.pdf	0000009335.JN	NONE
21000900.pdf	0000003332.pdf	Calibrate	21000900	2200002802	C-Genetic-Micrometer-4.5"	Mike Corley	175259.pdf	0000012065.JN	NONE

Let us help you deploy data from your business applications to employees, customers, and vendors via secured Microsoft SharePoint Portals. This is an example of sales order, invoice, and other data from Sage MAS 500 and a custom calibration management system available to customers of e2b calibration.

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search and rescue for your business system

If you're ever lost in the wilderness, a search and rescue team would come to your aid. When you seem lost with your business software you can rest assured that help is just a quick phone call away.

e2b tek technologies is committed to helping customers manage and grow their businesses by providing exceptional service supported by an experienced team of technology and application professionals. Our objective is to do everything in our power to ensure that you are completely satisfied with every service interaction you have with our team.

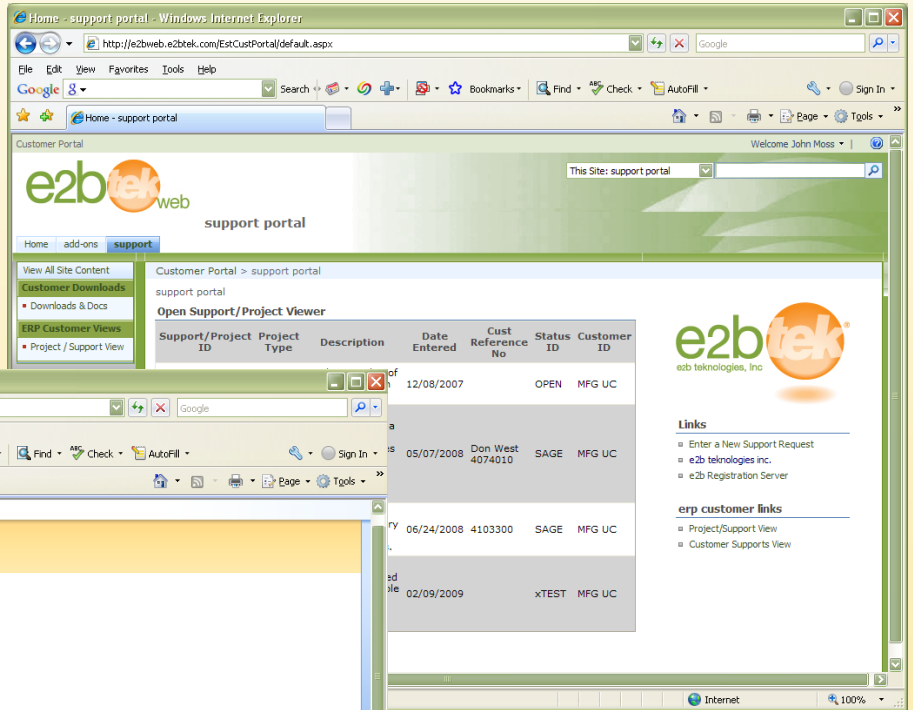
We provide support that is both appropriate to the issue and in the best interest of your business needs. While there are many topics that fall within the legitimate scope of our services, there are also topics which are best handled by other parties. Analysts help determine the appropriate resource to handle each support case, whether they are in-house or from the software publishers themselves.

Analysts document the question or problem, troubleshoot it, and work to rapidly resolve the problem within a reasonable timeframe (typically within one hour). We have a goal of resolving 75% or more of these cases on this first contact.

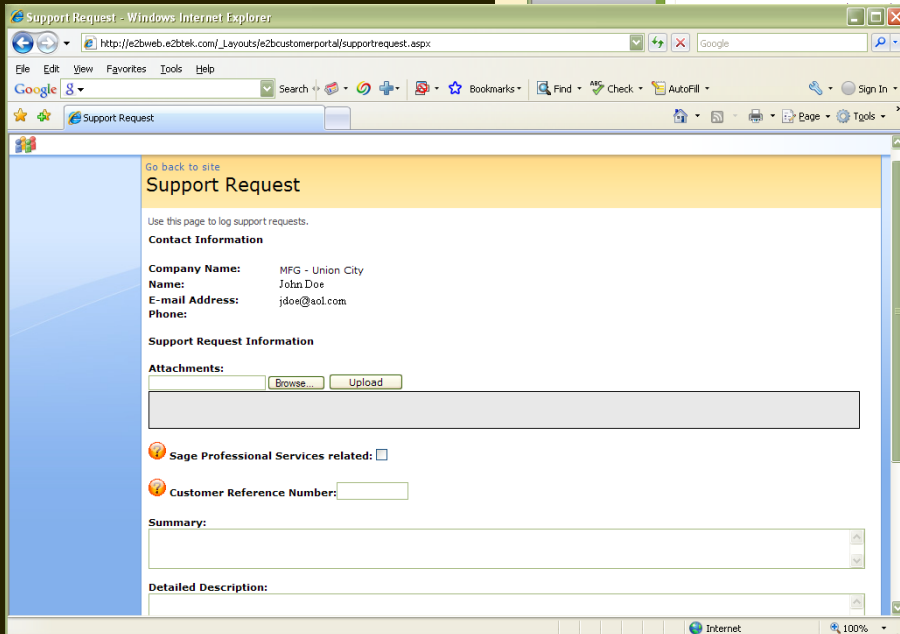
Customer Support Portal

e2b is one of the few partners providing an online customer support portal. Here customers can log new incidents and review or close incidents.

The portal also provides access to product information including installers and documentation. Resellers can access price sheets and marketing collateral from the portal while Anytime Collect and e2b 500 customers access product installers, service updates, and technical documentation.



Customers can review open support cases via the customer portal. Links provide access to create new incidents and to close resolved cases.



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" I can say that, so far, this is the best support experience I've had. I submitted some questions and issues after hours last night and they are already working on them. I look forward to completing this upgrade and moving on to other projects."

-Optrex America

Support Systems

To increase call center efficiency, we implement best practices from other award-winning support centers. Each support incident is logged into our project system. The incident is then assigned to an analyst who contacts the customer for more information.

Contact Information

Our support center is open Monday through Friday (except recognized holidays) from 8 AM to 6 PM EST. The customer portal is available 24/7 by visiting <http://e2bweb.e2btek.com>. Contact support at 440.352.4700 (Option 1) for urgent support cases.

experience counts

When you call e2b teknolojies, you can do so with the confidence of knowing you're calling one of the most respected customer support centers in the industry. We are able to maintain our world-class standards for customer service by recruiting the highest caliber individuals available. Our analysts come to us with experience in various areas of enterprise resources planning (ERP) and system administration. In addition, all personnel work in our quality assurance department so they are familiar with many of the products that you use to manage your business.

customer and reseller support

We provide support to our direct customers using Sage MAS 500, Epicor, SAP Business ByDesign, and SingleSource products, to resellers who sell our e2b 500 and Anytime Collect products, and to customers using our products who work with other partners. Customers typically contact the software publisher for first level support if they are on a maintenance and support plan. Our direct customers may also contact our support center for standard product support or for support related to modifications that we've made to their system.

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