



FOR IMMEDIATE RELEASE

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e2b tek technologies Recognized for Outstanding Customer Service by Epicor

Chardon, Ohio – July 6, 2011 – e2b tek technologies (www.e2btek.com), a business software and consulting services company based in Chardon, Ohio, announced today that it was recently recognized by Epicor Software Corporation, a global leader in [business software solutions](#) for manufacturing, distribution, retail and services organizations, for providing outstanding customer service.

The 2011 Customer Satisfaction Award was presented to e2b tek technologies at Epicor’s annual Momentum Partner Conference in Minneapolis, Minnesota. The award acknowledges e2b tek technologies as having the highest average customer satisfaction score among Epicor reselling partners in the Americas.

“We are truly honored to be recognized by Epicor, and more importantly, by our customers, with this prestigious award. Customer service has and will always be the cornerstone of our business,” said Lynne Henslee, e2b tek technologies owner. “This recognition is a testament to the dedication of our entire team – sales, development, consulting, support, and finance.”

An Epicor partner for nearly four years, e2b tek technologies sells, supports, and implements Epicor 9 enterprise resource planning (ERP) for distribution, manufacturing, and service companies throughout the Great Lakes region and North America.

“e2b tek technologies exemplifies the profile of an ideal partner,” said Patrick Coulbourne, senior channel director at Epicor. “e2b has the unique and rare mix of business process knowledge, industry best practices, and in-depth product expertise necessary to successfully deploy Epicor 9 for our mutual business customers.”

About Epicor Software Corporation

Epicor Software Corporation (recently combined with Activant Solutions Inc.) is a global leader delivering business software solutions to the manufacturing, distribution, retail and services industries. With nearly 40 years of experience serving midmarket organizations and divisions of Global 1000 companies, Epicor has

more than 33,000 customers in over 150 countries. Epicor enterprise resource planning (ERP), point of sale (POS), supply chain management (SCM), and human capital management (HCM) enable companies to drive increased efficiency and improve profitability. With a history of innovation, industry expertise and passion for excellence, Epicor inspires customers to build lasting competitive advantage. Epicor provides the single point of accountability that local, regional and global businesses demand. The Company's headquarters are located in Livermore, California, with offices and affiliates worldwide. For more information, visit www.epicor.com.

About e2b teknologies

e2b teknologies (www.e2btek.com) sells, supports, and implements Epicor 9, SAP Business ByDesign, SingleSource SM-Enterprise, and Sage ERP MAS 500 enterprise resources planning (ERP) accounting software for distribution, manufacturing and service companies. Specialized solutions are available for automotive, HVAC & plumbing, food and beverage, high technology, professional services, and other businesses.

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